SECTOR BRIEF / SERVICES

Outsourcing & Operations / Prestations & Opérations

THE BUSINESS DECISION

Audit-ready work products, backlog clean-up, QoS evidence

KEY BUYERS

COO, CFO, Sourcing, Service Delivery

PROPOSED PACKAGE

CLEAR / POD + CLEAR / SERVICE

HANDOVER THE BUYER OWNS

Contracted work-product quantity, accepted output and exception ownership

DELIVERY COMMITMENT: every scoped item has a documented disposition and owner; handover is acceptance-tested, with no-fee rework for nonconforming outputs.

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Next step: agree the scope, decision outcome and acceptance criteria with your team.