OUTCOME PACKAGE / POD

CLEAR / POD

Accepted work output, supervised

WHEN TO CALL

Time-and-material staffing increases while operational backlog and exceptions remain high.

OUTCOME PURCHASED

Flexible supervised capacity measured in accepted work products, with reusable operating controls.

WHAT YOU KEEP

Output register, senior quality check, exception and correction log, client-owned dashboard.

PILOT BOUNDARY

Agreed monthly output batch and junior/experienced/specialist staffing mix.

ACCEPTANCE TEST

Agreed volume of accepted work plus sampled QA; no-fee rework on failed acceptance tests.

KA SANU COMMITMENT: named accountable lead, status and source for every in-scope item; senior oversight; exportable file; no-fee correction of work products failing written acceptance criteria.

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